



## Quality Policy Statement

In the management and project management of cable installations including site surveys, civil works and electrical installations comprising traffic control equipment, vehicle matrix signs, communications, environmental and monitoring equipment, cameras, unit traffic signs, lighting columns, post installation, cable/trench installation, slot cutting and cable laying, lighting and lit signs. In accordance with National Highway Sector Scheme 8, Henry Comms Limited is committed to ensuring that client visions are fully realised by delivering services and products that are consistently renowned for their excellence of quality.

We aim to be the best in class by anticipating the needs of customers and clients by continuously improving service delivery through application of best practice, technology, innovation and development of suppliers and sub-contractors.

### Henry Comms Limited Policy is to:

- Establish a client and customer orientated organisation, where all parties work together effectively to deliver the product
- Identify, understand and satisfy the needs and expectations of all interested parties
- Set clearly defined objectives and targets to satisfy our clients and business needs in an effective and efficient manner
- Be fully committed to satisfy all applicable requirements
- Bring added value through contributions from fully resourced teams of personnel and sub-contractors
- Achieve, maintain and continually improve overall organisational and personal performance standards and capabilities using new ideas, innovations and feedback
- Review the policy and Integrated Management System for continuing suitability and improvement

Henry Comms Limited is committed to achieving this policy through the application of an Integrated Management System that embodies the requirements of ISO 9001, ISO 14001 and ISO 45001. This involves the use of documented company Processes, process flows and work instructions. It also means that training and development are provided to equip all staff with the skills and competencies necessary to deliver quality of service and product.

The Managing Director supported by the management team and HSEQ Consultant of Henry Comms Limited, have specific responsibility for providing the necessary organisation and resources to implement this policy.

In order to promote a positive commitment to quality, the management team ensures that its Quality Policy and targets and objectives are cascaded throughout the Company and are clearly understood. Employees are supported in their learning and development and are encouraged to put forward suggestions for improving the business operations.

All employees at Henry Comms Limited understand that they have a responsibility to adhere to Processes and to seek to continually improve the efficiency and quality of the services they give to Clients.

Copies of our Roles, Responsibilities & Authorities, Processes and ISO 9001 Certificate can be forwarded to interested parties on request.

<b>Signed:</b>		<b>Mr. Andrew Jackson</b>
<b>February 2019</b>	<b>Managing Director – Henry Comms Limited</b>	

<b>Integrated Management System</b>	<b>Standard(s):</b>	ISO 9001:2015		Clause:	5.2
<b>Document Title:</b>	Quality Policy			<b>HENRY COMMS LIMITED</b>	